

Uploading pet health documents to PetMasterID

From an iPhone or iPad:

Save incoming file locally first

Store an email attachment file in the iPhone Files App by pressing and holding down for a moment until a popup displays an image of the document and a separate popup with choices of where to save the attachment file. Touch the "Save to Files" choice. Then, under the "On My iPhone" open it to select the Folder where you want to save the file. Then, touch "Save" in the upper right corner of the display.

Upload file from iPhone to PetMasterID pet account

Sign into the pet's PetMasterID account.

Select the desired pet from the pet owner's list of pets.

Touch the "Upload Docs" button.

Next, Select the "Upload Destination" category first.

Touch the "Choose File" to locate and select the desired file stored on the iPhone.

Notice the selected file name will appear next to the "Choose File" button.

Now, touch the "Upload my file" button.

The Status display area displays the result of the upload.

From a desktop, laptop or tablet:

Save incoming file locally first

Source documents can arrive from many different locations. Besides email attachments, files located on other network connected devices are copied and saved. Or, imported from other veterinary business software.

Upload file to PetMasterID pet account

Sign into the pet's PetMasterID account.

Select the desired pet from the pet owner's list of pets.

Touch the "Upload Docs" button.

Next, Select the "Upload Destination" category first.

Touch the "Choose File" to locate and select the desired file to upload.

Notice the selected file name will appear next to the "Choose File" button.

Now, touch the "Upload my file" button.

The Status display area displays the result of the upload.