

## Where to start

We have created your VetMasterID account and database in advance.

We have also discussed the process of exporting/extracting your current pet data and imported the data into your PetMasterID database.

You have provided us with the email address of the person who will act as the Administrator of the account. This can be changed at any time.

For a Rescue organization, the first task to do from here is to invite your Foster Parents to become users of PetMasterID. This is accomplished by visiting the “All Foster Parents” page. By default, this is the page you land on after signing in.

To add a new Foster Parent, type their email address in the textbox that says “New Foster Email” and click or touch the blue “Add New Foster” button. An email is sent to this person and contains a link for them to provide their Foster Parent user information. Upon completion, their Foster Parent email address will appear in the “All Foster Parents” list. VetMasterID accounts have no limit to the number of “Foster Parent” users.

New users can be added at any time. The first step for new users is to create pet records for all of the pets under their Foster care. When the pet records are created, they will appear in a list in their Foster Parent record. A couple of ways to create the pet records is to have their data imported if the data was stored in some other data file; such as a database or spreadsheet. Or, simply click or touch the red “Add-a-Pet” button on the Foster Pet Parent page.

On the Foster Pet page, all of the known data about a pet can be recorded. There are a variety of color-coded function buttons for quick reference and use. Only about ten items highlighted in red are required. However, we recommend recording as much data as possible that can be updated online at any time. One of the goals of the PetMasterID application is to have a pet retain its personal data from birth until death. To do that, all of the pet’s data, including medical history documents and medication data will always be available. For those new Pet Parents who adopt a pet and obtain a pet subscription to PetMasterID, the access to the pet information will always be available. Even if the Pet Parent relocates or changes veterinarian services.

The highlight of this application is the capability of a pet owner to monitor the administration of pet medication. Monitoring occurs with a smart phone scan of the pet’s QR Code. See the section on “Smart Phone Usage”. All of a pet’s medication history is retained for the life of the pet.

### Identification Details:

Key identification characteristics are required at a minimum. Most pets today are microchipped. The current or new chip number can be recorded in the pet record. License ID and expiration date can be recorded.

### Appointment Details:

Click or touch the green “Appt” button. A calendar will appear and click or touch the next appointment date followed by the time of day. Save/Update to save. Choose to have an appointment reminder sent “Y/N”, the number of days to receive before the appointment, and reminder type “E/T” for Email or Text message.

## Rescue/Shelter Details:

The current pet residence of Room ID and Cage ID is convenient for multiple reasons. In a Shelter, pets are typically placed in rooms with cages. Specifying the current pet location, facilitates staff efficiency when tending to specific pets. This application provides a **VVA™** time saving protocol for pet lovers viewing pets available for adoption. Within the facility hosting the pet, the pet's QR Code is attached to the cage or pet's collar for identification. Facility guests pre-register and when they see a pet of interest, they scan the pet's QR Code for identification details of the pet. Also, the scan displays two buttons. A yellow "VISIT" and green "ADOPT" button. If the guest touches the "VISIT" button, a text message is sent to a pre-defined staff member with Room, Cage, and Pet ID the guest wishes to have a personal visit with. If the "ADOPT" button was selected, the staff receives a text message from the guest containing the pet ID selected for adoption. This facilitates the start of a smooth and efficient adoption process. Consider that all of the pet data and new pet owner (guest) data is ready to complete the adoption. This is extremely helpful in a busy facility.

## Owner:

Click or touch the blue "Owner" button. Returns to the pet owners page with list of all his/her pets.

## New Med.:

Click or touch the red "New Med." button. Transfers control to create a new prescribed medication.

## Lost Pet Reporting:

We know there are a large number of businesses providing lost pet/recovery services. We decided to add this capability as well to our ground breaking medication management and medical history storage and retrieval feature. However, we wanted to take it one step further than what our competition does.

When a pet owner discovers their pet is nowhere to be found, they don't have time to start looking for phone numbers to call someone who can help. Or, figuring out how to make and post 'Lost Pet Signs'. Time is of the essence.

PetMasterID provides you with the power to immediately pull the pet's ID card out of your pocket or keychain tag, scan the QR Code and touch the 'Lost Pet Alert' button. Your pet's identification data is immediately sent to the LP-Alert database and an email sent to your primary care provider.

## Lost Pet Recovery:

We offer three ways to immediately identify the pet owner:

1. Scan the QR Code on the pet with a smart phone, if one exists.
2. Scan for a microchip with a Bluetooth enabled scanning device paired with your smart phone and place the smart phone cursor in the microchip ID textbox on the support page of the [PetMasterId.com/support](https://PetMasterId.com/support) or [VetMasterId.com/support](https://VetMasterId.com/support) website. Scan after connected and cursor positioned.
3. Anyone finding a lost pet can go to the Lost Pet website <https://LostPet.PetMasterID.com> to see if the pet was reported and already listed with Owner Contact Data.

When a lost pet has been recovered or returned to the owner, the owner must return to the pet's web page by either scanning the pet's QR Code or signing-in to their PetMasterID.com account. Any device with an Internet connection can be used. On the pet's web page click or touch the yellow "Pet Returned" button. You will be asked to enter the Security

Code that was sent to you when the pet was reported lost. This is required to acknowledge the pet's return and to remove the lost pet entry from the Lost Pet database.

We are planning to initiate a national awareness program to promote increased visibility to lost pets.

## Pet Images and QR Codes:

Pet Parents can upload an image of their pet in '.jpg' or '.png' format at any time on the pet's web page.

A current pet QR Code will always appear on the pet's web page. Note that there are two different QR Codes that a pet will have. If the pet is in a Shelter or Rescue, the scanned display is tailored to where the pet is located awaiting adoption such as a room and cage number. After the pet is adopted, and the owner subscribes the pet to PetMasterID, the transfer of ownership will cause a new QR Code to be generated and new ID cards sent to the new owner.

## QR Code and Microchip SCAN SECURITY:

For privacy reasons, some pet owners don't want all of the pet's information displayed when scanned.

The default is "display all data". Click Yes to only display Owner's phone number, Pet ID #, and Last Rabies Date.

## Active Medication: n

n = number of medications currently active.

This medication data is also displayed when the QR Code is scanned. The scan also shows if it is time to administer another dose of medicine. There will be a small green 'Admin' button when it's time to administer. AND, after administering, make sure to touch the green button to turn it "OFF".

On the pet's page, click or touch the blue "Select" button to display the specific medication prescription detail. On the Medication page there are button links to view 'All Active Meds' and 'All Archived Meds'. Easy scrolling through the pet's active meds and updates are available.

## Show Previous Meds.: n

n = number of medications previously administered.

If previous meds exist, toggle this blue button display or turn off the previous list contents.

## Transfer History:

A list of miscellaneous items about this pet. Such as last Transfer Date and Transferred From.

Transfer might be from a different owner with a different Pet ID and Previous/Next Owner Email address.

Original Patient Date at this account. PetMasterID subscription and Renewal Dates.